



The Kendleshire

Update: 17th March

We are all very aware that we are in a rapidly-changing situation and we are all heeding Government advice and ensuring our staff are all in high-alert status, cleaning surfaces at every opportunity. This advice and our plans will be reviewed daily.

> KEEPING THE CLUBHOUSE OPEN.

Until we are told otherwise we will continue to open our building to any customers who would like to join us, and we're asking you all to help us in our efforts to keep the building open.

We will be wiping down tables and chairs in the bar after they've been used, and if you would like this done before you sit down at a table please ask a member of staff.

If you are showing any symptoms (temperature, fever, new cough) please stay away.

We are asking for all customers to use Contactless transactions to minimise contact, and specifically requesting customers not to use cash at our tills.

We are keeping doors open as much as we are able to, and there are additional sanitising stations/hand washes located throughout the building.

We are making provision to keep the administrative side of the business open and our phone lines/emails will still be answered.

We have taken the decision to close The Secret Garden restaurant for the foreseeable future, all online bookings will be cancelled and our team will be getting in touch.

> KEEPING THE GOLF COURSES OPEN.

The golf course is now open (with some restrictions due to the wet conditions) and we will be aiming to keep it open. It may come to a point that we are instructed to close the Pro Shop to customers. In this scenario we will still man the Shop and deal with transactions at the counter window servery. Again, contactless transactions are key here as they can be done through the glass.

We may have to impose restrictions on the use of golf buggies and hire trolleys, and we are advising from today onwards that when playing golf you refrain from touching the flag poles.

> EVENT ORGANISERS.

If you have an event booked in the next four weeks and have a concern please contact our office on 0117 956 7007 (option 1). If your event is scheduled after 14th April please send us an email instead (catering@Kendleshire.co).